

FOERSTER SERVICE

24/7 Service Hotline – Always within reach



High-Quality Requirements for Service

When it comes to FOERSTER test instruments, customers can count on top quality. In order to meet these expectations, an experienced service team and highly skilled engineers are available for prompt and effective on-site service and maintenance.

Up-close and personal

FOERSTER's main priority is to establish direct and personal contact between the customer and a qualified FOERSTER employee, especially regarding daily operations of FOERSTER testing instruments in their production line. The FOERSTER Service Hotline ensures immediate assistance by experienced service engineers with technical expertise.

Available Around-the-Clock

Challenging issues often occur outside normal working hours. For that reason, FOERSTER has established a 24-hour service hotline that can be reached 365 days a year. Even over the telephone, FOERSTER service engineers can conduct systematic troubleshooting and, if remote access is possible, a quick initial diagnosis can be made and first steps taken to quickly resume full operation.

Compelling advantages

- 24/7 Service Hotline
- Direct contact to service engineers
- Over 60 service technicians worldwide
- Remote access (optional) for initial diagnosis

24/7 Service Hotline
+49 7121 140-222



Global Services and Support



On duty around the globe

FOERSTER is a company counting almost 600 employees worldwide and a global service network becomes more and more crucial to supplying customers properly all over the world. Ten subsidiaries and many qualified representatives in more than 60 countries ensure rapid response times due to the close proximity to any customer anywhere. At company headquarters in Reutlingen, international service engineers attend regular training courses to improve their technological know-how; this in turn guarantees uniform service quality – worldwide.

Global service portfolio

- Installation and initial start-up
- Inspection and maintenance
- Repair and support services
- Expansion and upgrade of existing lines
- Component exchange
- Product briefing and training of line operators and service crews
- Customized supply of spare parts
- Calibration services for continuous quality standards
- Customized service contracts

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